

**Chapter 1: Hilton Warsaw City – The Capital Business
Casino Resort, Warsaw**

**Chapter 2: Hotel Gromada Warszawa Centrum – The
Central Heritage Casino Resort, Warsaw**

**Chapter 3: City Hotel Bydgoszcz – The River Port
Grand Casino Resort, Bydgoszcz**

**Chapter 4: Hotel Focus Lodz – The Industrial Hub
Cristal Casino Resort, Lodz**

**Chapter 5: Hotel Saski Krakow, Curio Collection by
Hilton – The Royal Curio Casino Resort, Krakow**

**Chapter 6: Hotel Gromada Koszalin – The Baltic Gate
Cristal Casino Resort, Koszalin**

**Chapter 7: Hotel Victoria Lublin – The Eastern Charm
Cristal Casino Resort, Lublin**

1. Hilton Warsaw City – The Capital Business Casino Resort Chapter 1 (Warsaw)

Welcome to the Hilton Warsaw City Casino Resort — a modern, business-class tower offering state-of-the-art facilities in the vibrant Wola district. This destination is perfectly tailored for global executives who appreciate high standards and discreet, regulated entertainment.

The **Executive Play** philosophy ensures an efficient blend of work and luxury leisure. Our resort features one of the capital's top official gaming floors (**Casinos Poland**), providing an exclusive, world-class **casino resort experience** alongside executive lounges and a comprehensive health spa.

Contact & Access

- **Location:** Grzybowska 63, 00-844 Warsaw, Poland
- **Phone:** +48 22 357 70 00
- **Email/Website:** WARS-Guest-Services@hilton.com / www.hilton.com

Regulatory & Safety Commitment

- **Licensing & Age Control:** The casino operates under official licenses granted by the Polish Ministry of Finance, guaranteeing state oversight and fair play. We strictly enforce the **18+ age restriction** and actively monitor to prevent minors from entering.
 - **Safe & Supportive Environment:** We provide a safe, supportive, and inclusive environment. We actively promote leisure options (spa, dining) other than gambling.
 - **Preventing Harm (Safer Gambling):** We apply established processes to identify indicators of risk and appropriately respond to prevent and/or minimise gambling-related harm, encouraging positive and controlled play.
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2. Hotel Gromada Warszawa Centrum – The Central Heritage Casino Resort Chapter 2 (Warsaw)

Welcome to Hotel Gromada Warszawa Centrum Casino Resort — strategically positioned in the heart of Warsaw, blending traditional Polish hospitality with convenient urban access.

The **Heart of the City** approach prioritizes comfort and accessibility. The on-site gaming facility (**Hit Casino**) provides regulated, easily accessible entertainment, completing your stay with a friendly and reliable **casino resort experience** right in the city center.

Contact & Access

- **Location:** Plac Powstańców Warszawy 2, 00-030 Warsaw, Poland
- **Phone:** +48 22 582 77 77
- **Email/Website:** rezerwacja@gromada.pl / www.gromada.pl

Regulatory & Safety Commitment

- **Licensing & Age Control:** The casino operates under an official government license, confirming its legality. Entry requires valid photo identification, strictly for patrons who are **18 years of age and older**.
 - **Safe & Supportive Environment:** We enable guests to enjoy gaming in a controlled manner, avoiding stigmatisation and demonstrating care for their wellbeing. We provide a facility for remote **self-exclusion** via our official channels.
 - **Preventing Harm (Safer Gambling):** We actively track risk indicators and respond to minimise harm. We urge all guests to gamble responsibly; information on local help lines is provided at the reception desk.
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3. City Hotel Bydgoszcz – The River Port Grand Casino Resort Chapter 3 (Bydgoszcz)

Welcome to City Hotel Bydgoszcz Grand Casino Resort — an esteemed four-star hotel situated in the beautiful historic center of Bydgoszcz. It is a local landmark known for its full range of amenities.

The **Grand Comfort** philosophy focuses on delivering a complete guest experience. The hotel is home to the **Grand Casino**, offering a full spectrum of table games and slots, solidifying its reputation as the premier **casino resort destination** in the region.

Contact & Access

- **Location:** ul. 3 Maja 6, 85-016 Bydgoszcz, Poland
- **Phone:** +48 52 328 30 00
- **Email/Website:** cityhotel@city-hotel.pl / www.city-hotel.pl

Regulatory & Safety Commitment

- **Licensing & Age Control:** This is a legally licensed gaming establishment in Poland, adhering to all state requirements. The minimum age for entry and play is strictly **18 years old**.
 - **Safe & Supportive Environment:** We aim to provide a safe and supportive environment, actively promoting our non-gambling leisure options and rewarding positive, controlled play.
 - **Preventing Harm (Safer Gambling):** We encourage all guests to play within their limits. We have established processes to identify indicators of risk and respond to minimise harm in accordance with Polish law.
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4. Hotel Focus Lodz – The Industrial Hub Cristal Casino Resort Chapter 4 (Lodz)

Welcome to Hotel Focus Lodz Cristal Casino Resort — located near the vibrant Manufaktura complex in the industrial heart of Łódź. This modern property caters to visitors drawn to the city's creative energy.

The **Dynamic Leisure** concept integrates high-quality service with exciting recreation. The presence of the **Cristal Casino** provides a stylish and fully regulated **casino resort experience**, allowing guests to enjoy modern gaming in a vibrant urban setting.

Contact & Access

- **Location:** Łąkowa 23/25, 90-554 Łódź, Poland
- **Phone:** +48 42 208 80 00
- **Email/Website:** lodz@focus.pl / www.focushotels.pl

Regulatory & Safety Commitment

- **Licensing & Age Control:** The **Cristal Casino** is licensed by the Polish Ministry of Finance, ensuring fair and regulated play. Entry is denied to anyone under the age of **18**. We do not allow excluded persons or minors into our casinos.
 - **Safe & Supportive Environment:** We ensure that guests can enjoy gambling in a controlled manner, providing a safe and inclusive environment where guest wellbeing is paramount.
 - **Preventing Harm (Safer Gambling):** We have clear processes to identify and respond to indicators of risk. Resources for problem gambling are available on-site and promoted to all patrons.
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5. Hotel Saski Krakow, Curio Collection by Hilton – The Royal Curio Casino Resort Chapter 5 (Krakow)

Welcome to Hotel Saski Krakow Casino Resort — a luxury boutique destination housed in a beautifully restored historic building just steps from the Main Market Square. This resort offers an elegant, culturally rich escape.

The **Curio Elegance** philosophy combines historic grandeur with modern amenities. The hotel provides an exclusive, sophisticated **casino resort experience**, ensuring premium leisure and privacy in this historic city.

Contact & Access

- **Location:** Sławkowska 3, 31-014 Kraków, Poland (Home to a licensed casino)
- **Phone:** +48 12 424 07 00
- **Email/Website:** saski@hilton.com / www.hotelsaski.pl

Regulatory & Safety Commitment

- **Licensing & Age Control:** All gaming facilities are fully licensed and compliant with Polish legal standards. Only guests **18 years of age or older** are permitted to enter the casino.
 - **Safe & Supportive Environment:** Our goal is a safe and inclusive gaming environment. We encourage and reward positive, controlled play and strive to avoid stigmatizing our guests.
 - **Preventing Harm (Safer Gambling):** We are committed to player safety. We apply Safer Gambling initiatives to identify and minimise harm, providing resources and facility for remote self-exclusion.
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6. Hotel Gromada Koszalin – The Baltic Gate Cristal Casino Resort Chapter 6 (Koszalin)

Welcome to Hotel Gromada Koszalin Cristal Casino Resort — your practical and comfortable gateway to the central Baltic Coast. This resort offers reliable accommodation and easy access to coastal and city attractions.

The **Coastal Comfort** approach focuses on providing straightforward service and balanced leisure activities. The on-site **Cristal Casino** is a key amenity, offering guests a fully regulated and inviting **casino resort experience** near the sea.

Contact & Access

- **Location:** Zwycięstwa 20-24, 75-001 Koszalin, Poland
- **Phone:** +48 94 347 48 00
- **Email/Website:** koszalin@gromada.pl / www.gromada.pl

Regulatory & Safety Commitment

- **Licensing & Age Control:** The casino operates under an official governmental license, confirming its fully legal status. Gaming is restricted to persons who are **18 years of age and older**.
 - **Safe & Supportive Environment:** We support controlled gaming and actively monitor the premises. We ensure that Safer Gambling is a critical part of our organisational culture.
 - **Preventing Harm (Safer Gambling):** We support the principles of safe and responsible play for all our patrons, with processes in place to identify and minimise gambling-related harm.
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7. Hotel Victoria Lublin – The Eastern Charm Cristal Casino Resort Chapter 7 (Lublin)

Welcome to Hotel Victoria Lublin Cristal Casino Resort — located in the historic city of Lublin, this hotel is a central hub for exploring Eastern Poland's cultural and academic life.

The **Cultural Balance** philosophy integrates local exploration with modern comfort and entertainment. Featuring the **Cristal Casino**, the hotel offers a complete and officially sanctioned **casino resort experience**, making it a perfect spot for relaxation.

Contact & Access

- **Location:** Gabriela Narutowicza 58/60, 20-016 Lublin, Poland
- **Phone:** +48 81 532 50 11
- **Email/Website:** recepca@victorialublin.pl / www.victorialublin.pl

Regulatory & Safety Commitment

- **Licensing & Age Control:** As a licensed gaming location, all activities are monitored by state authorities. The minimum age for all patrons is strictly **18 years old**.
- **Safe & Supportive Environment:** We ensure a safe and respectful gambling environment and actively promote our hotel's other leisure and entertainment options. We do not allow excluded persons into our casinos.
- **Preventing Harm (Safer Gambling):** We apply all Safer Gambling initiatives and standards, having established processes to identify indicators of risk and appropriately respond to minimize harm.